



**Trainer Bio:** Michelle DiTondo

### **Professional Experience**

Michelle is a principal consultant with Avion Consulting. Prior to this role, Michelle was the chief human resources officer for MGM Resorts International, where she led culture transformation and a number of initiatives focused on strengthening employee engagement, internal branding, and talent management for the company's 88,000 employees. MGM Resorts is a global leader in hospitality and gaming, operating a portfolio of 22 destination resorts, including Bellagio, MGM Grand, Mandalay Bay, MGM National Harbor, and Borgata.

### **Speaking Experience**

Michelle has been a sought-after speaker on culture, internal brands, and the employee experience. She is widely known for her honest and practical insights into how organizations can improve performance and the customer and employee experience through a greater focus on culture and engagement. Michelle is known for providing a realistic and sometimes humorous point of view on the role of HR, the responsibilities of senior management, and the priorities for organizations to be their very best.

### **Education and Certifications**

Michelle received her bachelor's of arts in education from Arizona State University and her master's of business administration from Brigham Young University.