

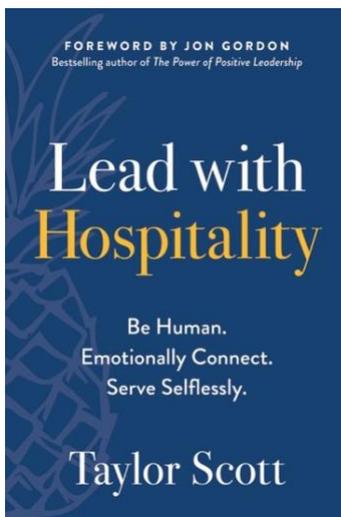
LXbD Presents, Taylor Scott with “Leadership as Service”

Taylor Scott is an author, thought leader, and leadership coach with a background in working with various organizations on navigating change and inspiring teams' hearts and minds to excel in their roles and form thriving partnerships with their fellow teammates. Taylor also has extensive experience incorporating compelling educational theories and training techniques to develop and refine training programs, workshops, and learning modules.



Taylor holds a bachelor’s degree in business administration from Florida Southern College, along with a master’s of management in hospitality from Cornell University. For over twenty years, he’s worked in various leadership roles for notable brands such as Walt Disney Parks and Resorts, Gaylord Hotels and Resorts, Wynn-Encore Las Vegas, and The Cosmopolitan of Las Vegas. Taylor is the author of *Ballgames to Boardrooms: Leadership, Business, and Life Lessons from Our Coaches We Never Knew We Needed* as well as his forthcoming book, *Lead with Hospitality*. His experience and passion for inspiring and encouraging people make him an exceptional facilitator as he leads memorable, motivating, and effective speaking engagements and trainings.

He has taken his experiences and expertise to develop an interactive and inspiring virtual session on how to coach with grace while creating a culture of grit, determination, and intention among your team.



“These live learning experiences with Taylor have allowed me to connect on a human level with like-minded leaders. He encourages me to think differently about my approach to leadership. I look forward to continuing to grow and develop myself and my network.”

—Amie Guswiler, housekeeping manager, Walt Disney World®Resort

“Taylor is a dynamic thought leader whose welcoming personality creates an experience that is one of a kind for anyone regardless of the industry you represent. I would highly recommend you carve out time to take advantage of his teaching.”

—Ashley Chalk, VP of partnerships, Complexity Gaming



LX Overview

LX Name: “Leadership as a Service: Mastering the Four Fundamentals of Servant Leadership”

Why This LX is Important: O.C. Tanner Institute’s recent Global Culture Report reveals that just over half of the workforce truly feels a sense of leadership where they work. And, according to *Gallup*, well over half of employees everywhere would accept another job with a different organization if offered. Further research on this topic enforces that the old adage, “People don’t leave their job, they leave their manager.” Various studies highlight that over half of the people who voluntarily leave their job do so because of their leader. Sometimes, it’s because the leader fails to listen with empathy, other times it’s because of a lack of training, growth, or development. Many times, it’s simply because of a lack of accountability. Beyond that, employees become motivated to find a new employer with more supportive leadership when they lack the tools or information to perform their jobs well.

Leadership can and will improve when we change the approach and mindset of those in leadership positions. Leadership as a service is a mindset and lifestyle, which guides people to lead differently by listening, educating, staying active and accountable, and delivering for their people.

LX Length: 120 minutes virtually or in the classroom.

LX Participants: Each session is designed for a maximum of 40 participants. This module is part of a series of six learning experiences that provide supervisors and managers with a roadmap for connecting, striving for self-mastery, serving, engaging, coaching, and inspiring those they lead.

LX Overview: In “Leadership as Service,” by Taylor Scott, leaders will not only learn the meaning of servant leadership, but they will also learn how to become servant leaders themselves. During this learning experience, leaders will create tangible action plans for serving their teams with the Lead with Hospitality model, LEAD, which stands for listen, educate, active accountability, and deliver.

Through dynamic discussion and immersive activities (individually and in groups), participants will learn and share ideas and best practices for listening more intently, giving feedback effectively, and having tough conversations that most frontline leaders, supervisors, and managers avoid. Approaching leadership as a service to others changes the game, and participants will leave the session with actionable game plans for how they will step up, lean in, and serve their teams by using the LEAD model.



LX Takeaways: This interactive learning experience is designed with the following outcomes for each participant:

1. Participants will learn what servant leadership is, why it's important, and how to become a servant leader to others.
2. Participants will understand why listening is critical to becoming a great leader. They will also develop action plans to identify specific situations and to whom they may need to listen more empathetically.
3. Participants will discover how to deliver effective in-the-moment feedback that will inspire continuous improvement.
4. Participants will review the concept of active accountability as they learn how to hold themselves and others accountable to exceed expectations for their performance and in creating a positive team culture.

Price (for a Certified Trainer): \$2,500 per session for up to 40 participants.